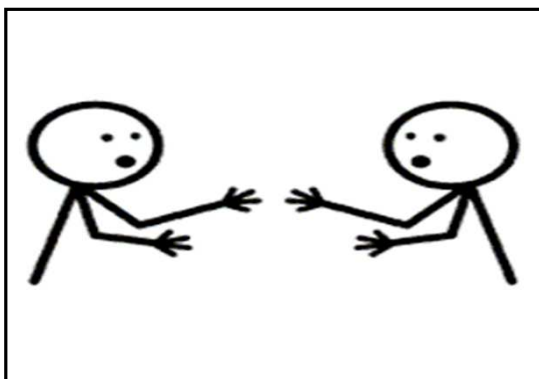


## About this presentation.



- Jennifer Roberts, Speech and Language Therapist
- I work for Leicestershire Partnership Trust
-  07717 888 901
-  [jennifer.roberts@leicspart.nhs.uk](mailto:jennifer.roberts@leicspart.nhs.uk)

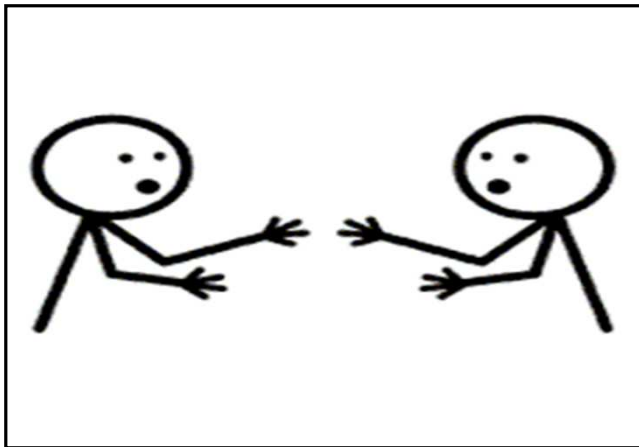


### Why am I talking to you?

- To tell you about the 5 Good Communication Standards



Leicestershire Partnership   
NHS Trust



Making Communication Better  
for People with Learning Disabilities

Making our work even better

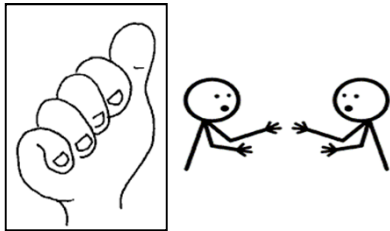


Leicestershire Partnership



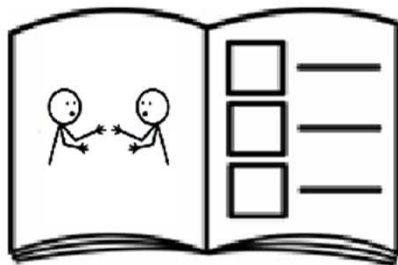
NHS Trust

We are starting a campaign (lots of different activities) to let more people know about Good Communication



We want to

- Show how good communication helps people to have good lives
- Help everyone know the best ways to help people with their communication
- Ask people to sign up to the 5 Good Communication Standards
- Ask more people to join the Communication Group



## Standard 1

You will have a communication passport or plan that tells everyone the best ways to communicate with you.

Your family, friends or people who know you well should help to put this together.

Your communication passport should be kept up to date.



Leicestershire Partnership  
NHS Trust



Standard 2.

You will have support to make decisions about your life and your care.

Staff will use lots of different ways to make sure you understand and can say what you think.

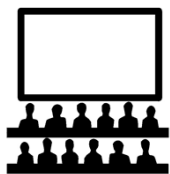


### Standard 3.

Everyone who spends time with you must read and understand your Communication Passport.

Everyone will make sure that they are good at communicating in the best way for you.

Staff will have training to make sure they are good at communicating.

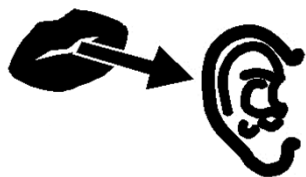


Standard 4.

You will have lots of chances to communicate.



You will spend time with different people who are good at communicating in lots of ways.



You will do lots of different things so you will have exciting things to communicate about





## Standard 5.

Staff will be good at helping you to make decisions about your health and treatments that you need.

Staff will know how you show that you are ill or in pain.

Staff will know the best way to help you to understand what is wrong.

Staff will have good, clear information about your health.





- Who should we ask to sign up to say that they will make the 5 Good Communication Standards happen?
- How will the Communication Group work?
- How can we help everyone to make communication better?
- How can we check that services are following the 5 Good Communication Standards?
- What support can the Partnership Board offer?